

The Digital Services Act (DSA) establishes obligations and responsibilities for providers of intermediary services that offer their services to recipients located or established in the European Union, irrespective of where the providers of those intermediary services have their place of establishment. The DSA applies since 17 February 2024. Additional obligations for very large online platforms and very large online search engines already apply since 25 August 2023.

LEGEND:

- 1 Hosting
- 2 Mere Conduit
- 3 Caching
- 4 Online Platform
- 5 Online Search Engine
- 6 Very Large Online Platform (VLOP)
- 7 Very Large Online Search Engine (VLOSE)
- ALL All intermediary services

Which obligations apply to which provided intermediary service?

Liability of providers of intermediary services	
Neutrality Article 4 & 5: Neutral position during information transmission and storage.	Apply to: 2 3
Knowledge of illegality Article 6: Removing or disabling access to illegal activity or content.	Applies to: 1 4 5 6 7
Good Samaritan-clause Article 7: Voluntary investigations into illegal content not deemed ineligible for the exemptions from liability.	Applies to: ALL
Monitoring Article 8: No general obligation to monitor.	Applies to: ALL

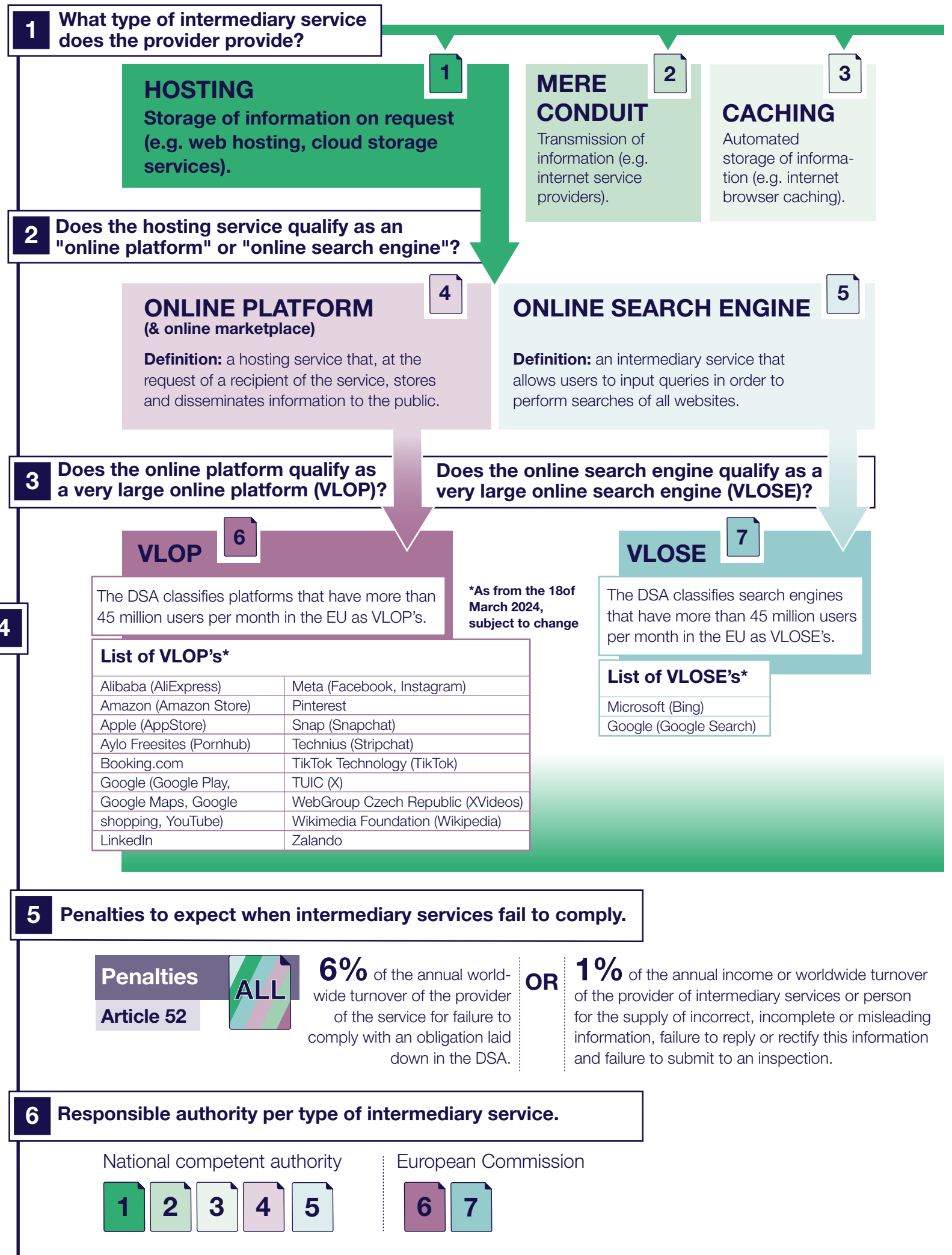
Point of contact	
Article 11 & 12: Designate a single point of contact.	Apply to: ALL

Terms & conditions	
Article 14: Must include information on restrictions imposed in relation to use of the service.	Applies to: ALL

Reporting obligation	
Article 15: Making reports on content moderation publicly available.	Applies to: ALL

The Digital Services Act (DSA)

Short summary of the obligations and responsibilities for providers of intermediary services



Notice & Action Mechanism	
Article 16: Put mechanisms into place which allow the notification of illegal content.	Applies to: 1 4 5 6 7

Statement of reasons	
Article 17: Motivate any restriction imposed that is deemed illegal or incompatible with the T&C.	Applies to: 1 4 5 6 7

Internal complaint / out-of-court dispute settlement	
Article 20 & 21: Provide internal complaint-handling system and access to out-of-court dispute settlement.	Apply to: 4 5 6 7

Trusted flaggers	
Article 22: Notices must be processed and decided upon with priority.	Applies to: 4 5 6 7

Misusers	
Article 23: Suspension of users that frequently provide manifestly illegal content.	Applies to: 4 5 6 7

Recommender system transparency	
Article 27: Inform users on main parameters used in recommender systems.	Applies to: 4 5 6 7

Risk Assessment & Mitigation	
Article 34 & 35: Identify, analyse and assess systemic risks and put mitigation measures into place.	Applies to: 6 7